



# Getting Families Connected

The following resources are available to help Delaware families connect to the internet during the 2020-21 school year. Please share as appropriate. Services are continually updated so families should contact providers directly for more information, including potential changes.

## Services by County

### New Castle County

<b>Comcast Service Areas</b>	Comcast Internet Essentials available for qualifying families	\$9.95/month	Via a mobile device: <a href="https://apply.internetessentials.com/">https://apply.internetessentials.com/</a> Via phone: 1-800-XFINITY
<b>Delaware WiFi Map</b>	Connect with the best WiFi hotspots in Delaware.	Free	<a href="https://www.wifimap.io/3327-delaware-free-wifi">https://www.wifimap.io/3327-delaware-free-wifi</a>
<b>Public Libraries</b>	Access wireless in Delaware public library parking lots	Free	<a href="http://Delawarelibraries.org">Delawarelibraries.org</a>

### Kent County

<b>BlooSurf</b>	DDOE offer provides free broadband for qualifying Delaware families with no landline-based options. Service available 8am-8pm. Teacher discounts available.	Free installation and 3 months of service for qualifying families with no landline-based options. Subsequent charges are \$30/mo. \$30 router charge may apply.  ** Bloosurf offers teachers a 20% discount on monthly services.	Families should: 1. First contact BlooSurf (1-866-319-7172) to determine if their address is serviceable. 2. Fill out an eligibility form at their home school. Families must show proof of participation in one of the following: Free and Reduced Lunch, Medicaid, Public Housing Assistance, SNAP, TANF, SSI, NSLP/Head Start, LIHEAP or WIC.  Home schools will forward all applications to the appropriate parties and further information will be provided to families by phone.
<b>Comcast Service Areas</b>	Comcast Internet Essentials available for qualifying families.	\$9.95/month	Via a mobile device: <a href="https://apply.internetessentials.com/">https://apply.internetessentials.com/</a> Via phone: 1-800-XFINITY
<b>Delaware WiFi Map</b>	Connect with the best WiFi hotspots in Delaware.	Free	<a href="https://www.wifimap.io/3327-delaware-free-wifi">https://www.wifimap.io/3327-delaware-free-wifi</a>
<b>Public Libraries</b>	Access wireless in Delaware public library parking lots.	Free	<a href="http://Delawarelibraries.org">Delawarelibraries.org</a>

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# Services by County

## Sussex County

<b>Mediacom Service Areas</b>	Mediacom Connect2Compete	\$9.95/month	Via a mobile device: <a href="https://mediacomc2c.com/">https://mediacomc2c.com/</a> Via phone: 1-855-904-2225
<b>BlooSurf</b>	DDOE offer provides free broadband for qualifying Delaware families with no landline-based options. Service available 8am-8pm. Teacher discounts available.	Free installation and 3 months of service for qualifying families with no landline-based options. Subsequent charges are \$30/mo. \$30 router charge may apply.  ** Bloosurf offers a 20% discount on monthly services for teachers.	Families should: <ol style="list-style-type: none"> <li>1. First contact BlooSurf (1-866-319-7172) to determine if their address is serviceable.</li> <li>2. Fill out an eligibility form at their home school. Families must show proof of participation in one of the following: Free and Reduced Lunch, Medicaid, Public Housing Assistance, SNAP, TANF, SSI, NSLP/Head Start, LIHEAP or WIC.</li> </ol> Home schools will forward all applications to the appropriate parties and further information will be provided to families by phone.
<b>Comcast Service Areas</b>	Comcast Internet Essentials available for qualifying families.	\$9.95/mo	Via a mobile device: <a href="https://apply.internetessentials.com/">https://apply.internetessentials.com/</a> Via phone: 1-800-XFINITY
<b>Delaware WiFi Map</b>	Connect with the best WiFi hotspots in Delaware.	Free	<a href="https://www.wifimap.io/3327-delaware-free-wifi">https://www.wifimap.io/3327-delaware-free-wifi</a>
<b>Public Libraries</b>	Access wireless in Delaware public library parking lots.  Note: Bridgeville, Seaford, Frankford, and Millsboro public libraries are open. Patrons can enter for limited time by appointment.	Free	<a href="http://Delawarelibraries.org">Delawarelibraries.org</a>

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# Provider-Specific Information

The providers listed below offer internet access to Delaware residents. Each link accesses a provider's COVID site wherever possible.

## Statewide Providers



[verizon.com](http://verizon.com)  
1-800-837-4966



[verizonwireless.com](http://verizonwireless.com)  
1-800-922-0204



[xfinity.com](http://xfinity.com)  
1-800-266-2278



[att.com](http://att.com)  
1-800-331-0500



[t-mobile.com](http://t-mobile.com)  
1-800-937-8997



[sprint.com](http://sprint.com)  
1-888-211-4727

## Selective Service Area Providers



Middletown, Delaware  
City, New Castle,  
Odessa, Port Penn, St.  
Georges, Townsend  
and Clayton

[atlanticbb.com](http://atlanticbb.com)  
1-888-536-9600



Some areas in Kent and  
Sussex Counties

[bloosurf.com](http://bloosurf.com)  
1-866-319-7172



Some areas in Sussex  
County

[mediacomcable.com](http://mediacomcable.com)  
1-855-633-4226



Wilmington

[whyfly.com](http://whyfly.com)  
1-302-722-7774

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